

Patrick Meister

Character Attendant Trainer

Highly motivated and enthusiastic professional with experience in the hospitality industry. Proven success in providing excellent guest service, ensuring all guests have a safe and enjoyable experience. Dedicated to continuously learning new skills and best practices to stay up to date with industry trends



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210-392-5490

SKILLS

Leadership

Exceptional Communication

Conflict Resolution

Teamwork

Basic Spanish

MS Office

Adobe Creative Suite

HTML & Coding

EDUCATION

A.S. in Graphic Design

Valencia College

04/2018

B.A. in Communication Design

Texas State University

07/2013

INTERESTS

Graphic Design

Creative Writing

Character Design

Conceptual Art

Computer Art

WORK EXPERIENCE

Character Attendant Trainer

The Walt Disney Company

12/2019 - Present

Achievements/Tasks

- Character Attendant Trainer and Subject Matter Expert (Mentor) for fellow Character Attendant Trainers
- Ensures the safety of new Attendants, Performers, and Guests by facilitating Safety Protocols to the cast
- Sets an example as a mentor for fellow peers by displaying strong partnership and exceptional work ethic to fellow Entertainment Cast and other lines of business
- Has a courteous and positive demeanor, showing empathy while listening to comments and concerns from new Attendants
- Includes the cast by focusing on all training styles to better support the trainees' learning style
- Ensures Show quality by checking costumes and facilitating immersion techniques to new Attendants
- Facilitates training guidelines by utilizing time efficiently through organization of activities and training points
- Sets new Attendants up for success, inspiring them to exceed in their role and reach their career goals
- Trains new Attendants and helped create the Attendant Training Guide in the only immersive theatre show in Walt Disney World, Star Wars: Galactic Starcruiser
- Collaborates with leaders to establish organizational goals, strategic plans and objectives for multiple venues including: Character Attendant Core, Disney's Hollywood Studios Core+ and Star Wars: Galactic Starcruiser Attendant

Character Escort

Universal Studios Florida

11/2015 - Present

Achievements/Tasks

- Attends to the Guests' needs along with the Characters' needs
- Assists, informs, and involves guests into the world of the Universal Characters
- Immerses the Guests into the story of the Universal Characters through innovative storytelling
- Ensures the safety of both Guests and characters a-like
- Provides efficient and courteous service to Guests at all times
- Responds quickly to meet Guest needs and resolve problems

Character Attendant

The Walt Disney Company

03/2014 - Present

Achievements/Tasks

- Immerses Guests into the story-based world of the Disney Characters through innovative storytelling
- Opening Team for multiple venues including: Celebrity Spotlight with Olaf, Club Villain, Star Wars: Galaxy's Edge, and Star Wars: Galactic Starcruiser
- Attends to the Disney Characters, ensuring their safety, the guests' safety, and assisting in both operational and creative ways
- Serves as a Guest Service Ambassador for the Guests to assist, inform and involve them in courteous ways
- Includes Guests in one-of-a-kind interactions with the Disney Characters, creating unforgettable memories
- Preps Guests through spieling, informative dialogue, and proactive engagement efficiently

CERTIFICATES

Technical Design (04/2018 - Present)